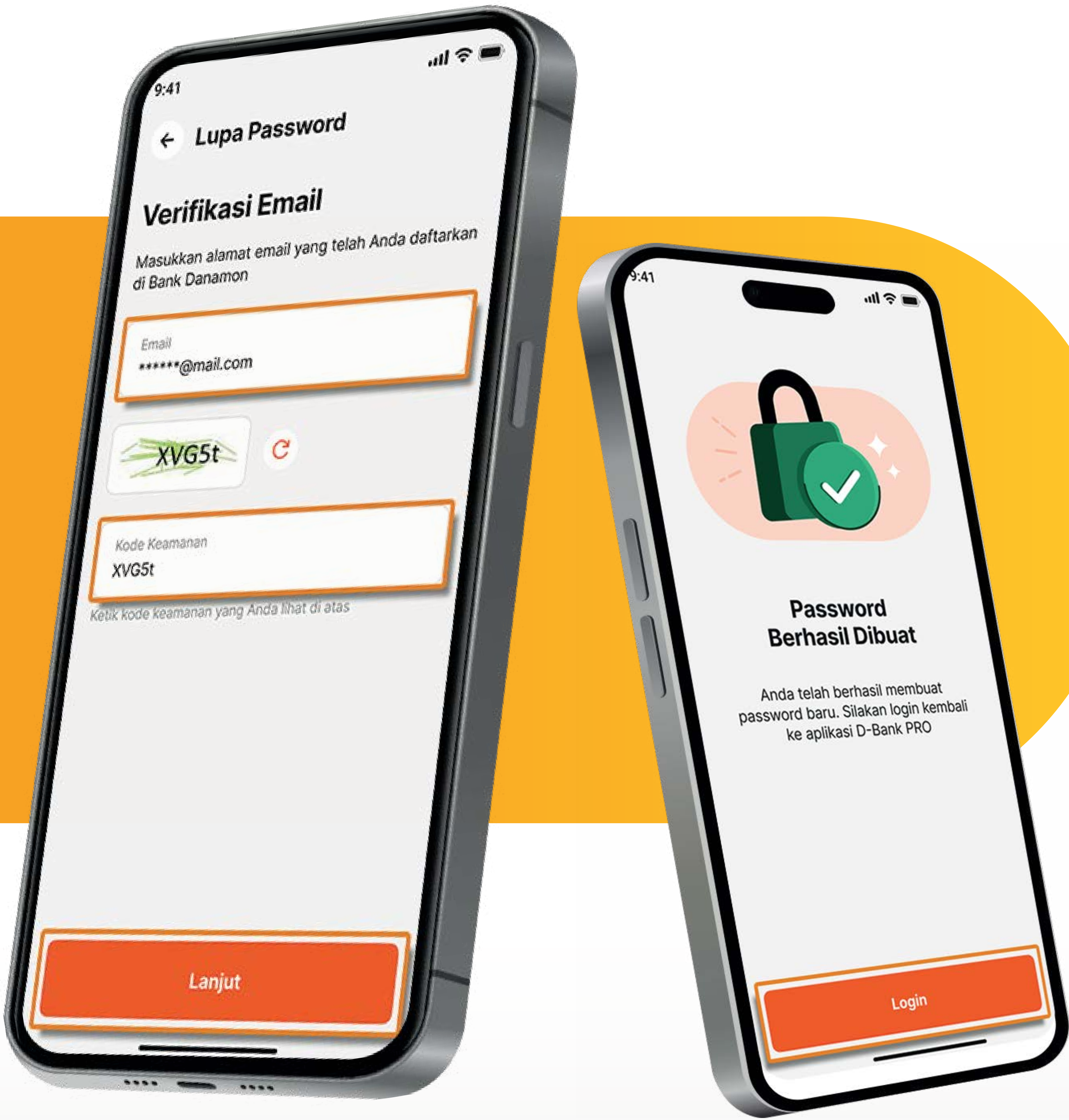




A member of  MUFG

Kenalan dengan D-Bank PRO #SelaluMenggoda: Lupa Password

Get To Know D-Bank PRO #SelaluMenggoda : Forgot Password



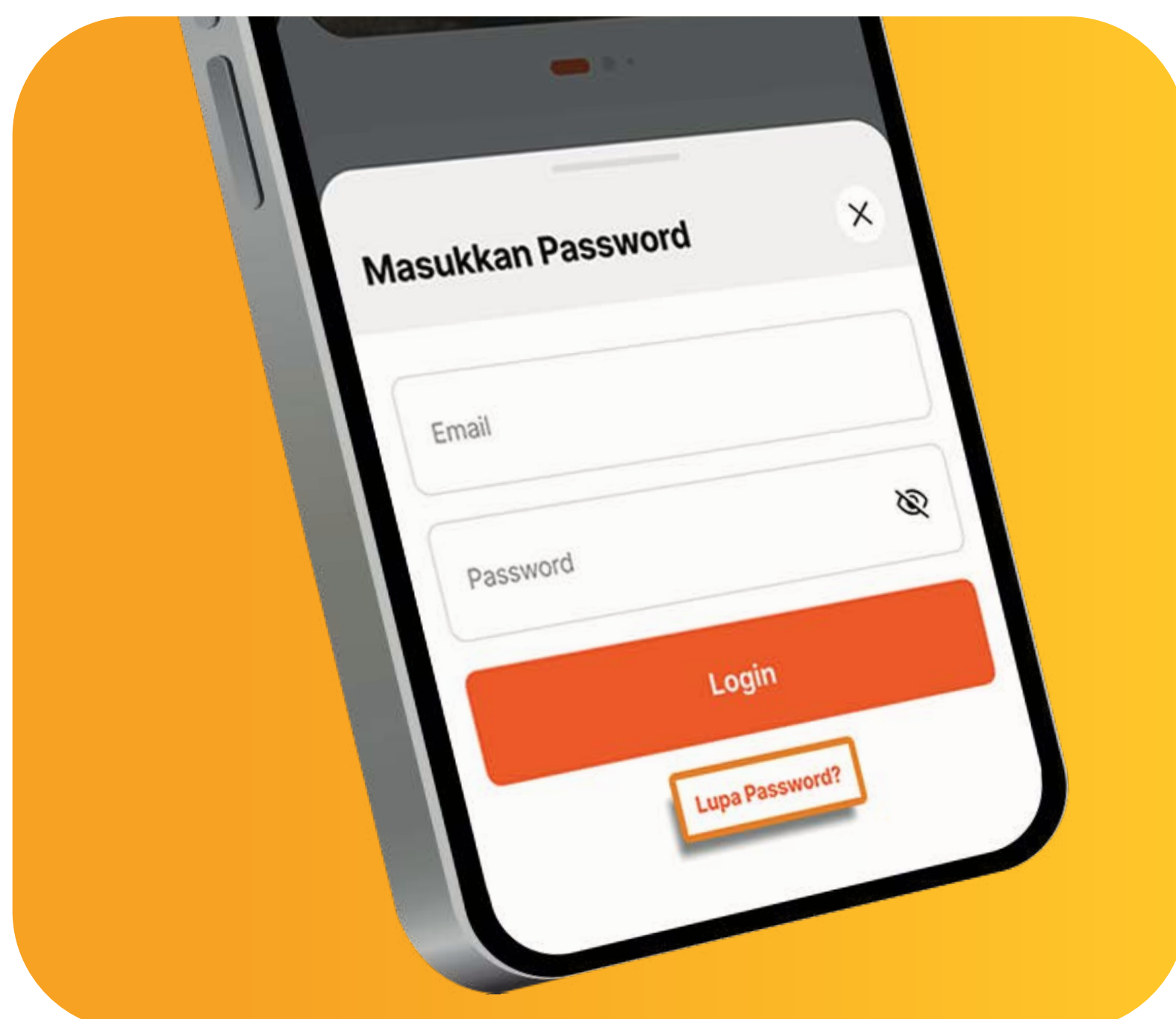
Lupa Password - Menggunakan HP yang Sama

Forgot Password – Using the Same Mobile Phone

1.

Nasabah klik
“**Lupa Password**”.

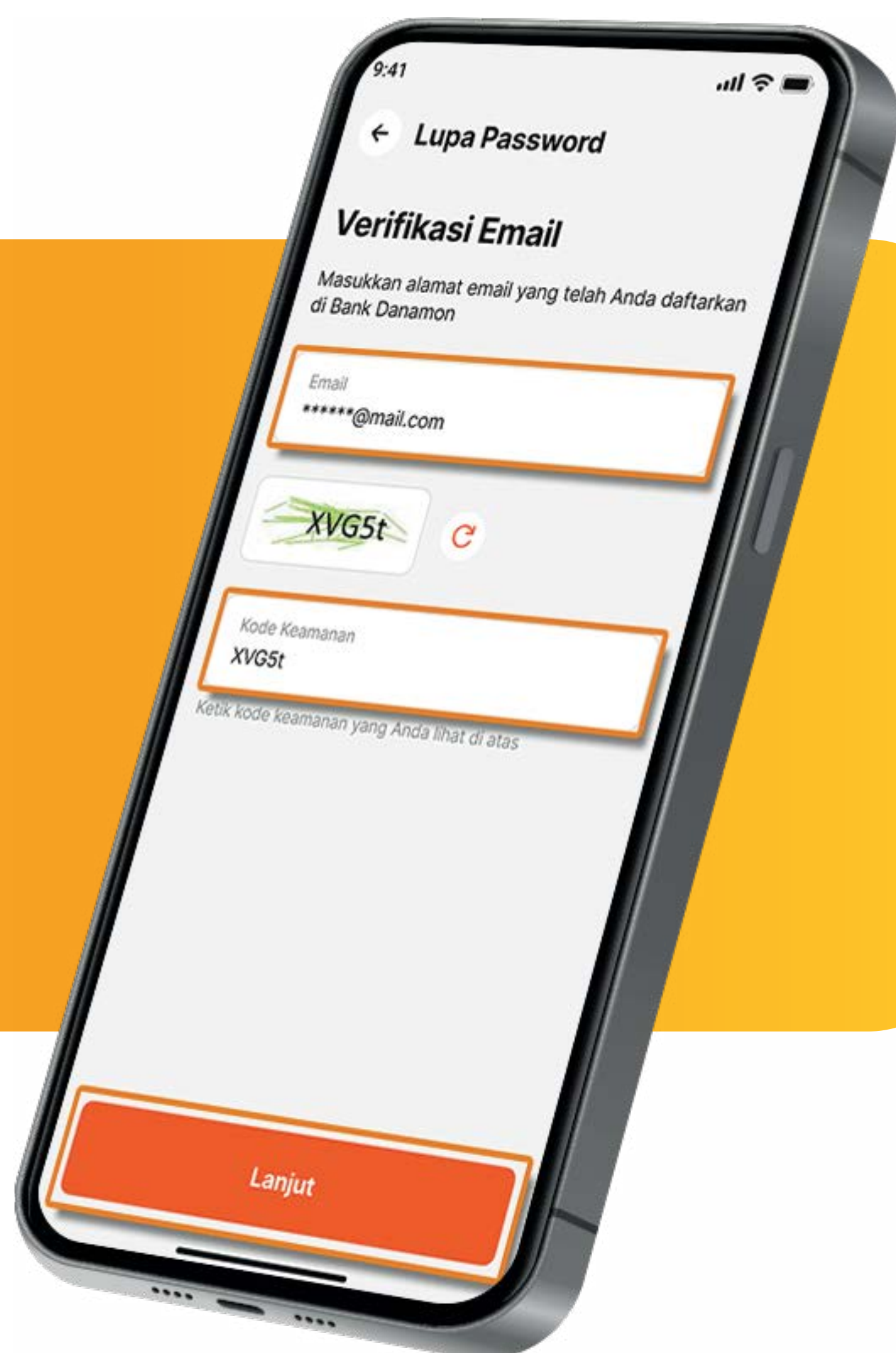
*The customer clicks
“**Forgot Password**”.*



2.

Nasabah input email
serta kode keamanan.
Lalu klik “**Lanjut**”.

*The customer enters their
email address and
security code. Then clicks
“**Continue**”.*



3.

Nasabah input kode
verifikasi yang dikirimkan
ke email terdaftar
dan klik “**Lanjut**”.

*The customer enters the
verification code sent to
their registered email
address and clicks
“**Continue**”.*



2.

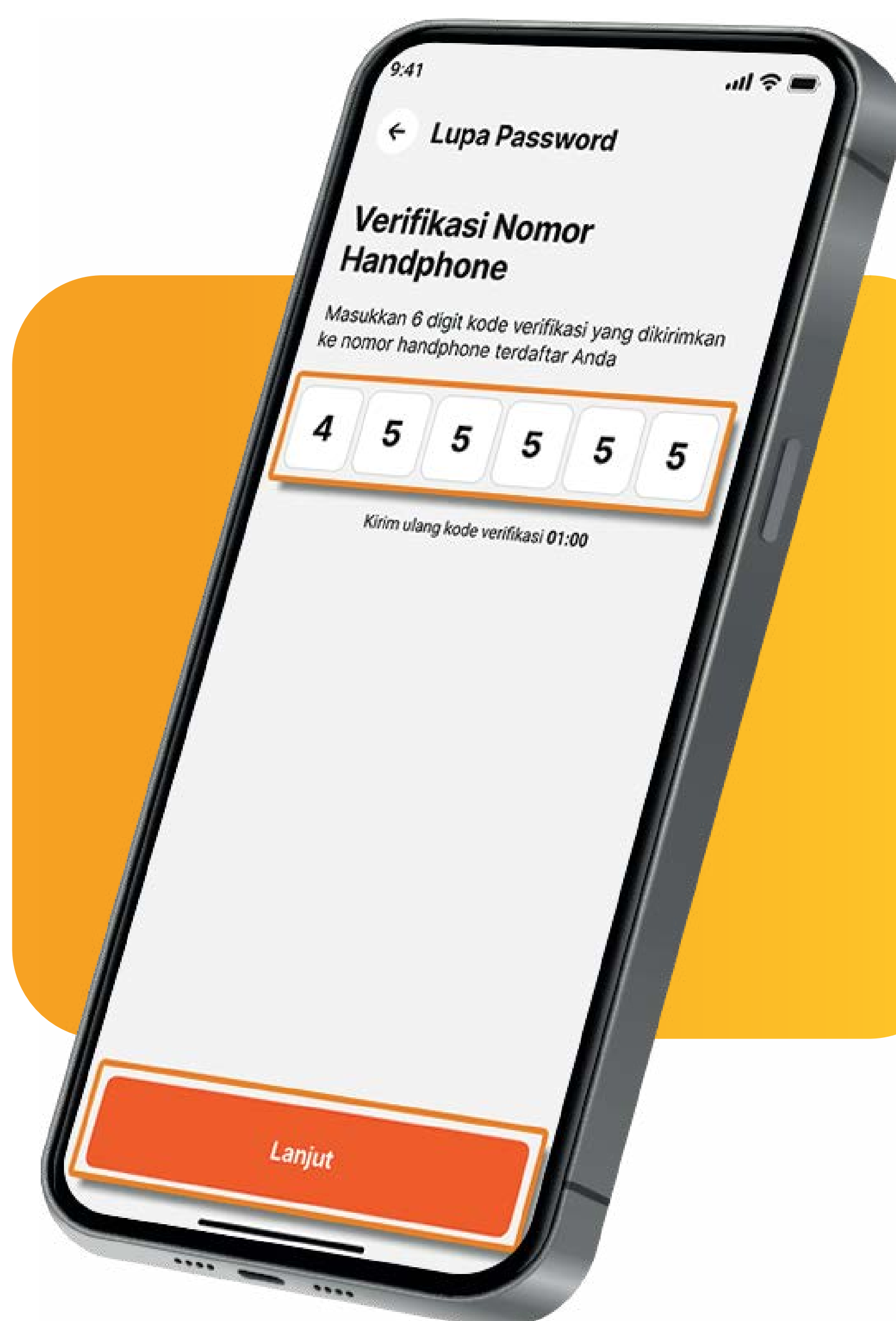
Lupa Password - Menggunakan HP yang Sama

Forgot Password – Using the Same Mobile Phone

4.

Nasabah input kode verifikasi yang dikirimkan ke nomor handphone terdaftar dan klik **“Lanjut”**.

*Enter the verification code sent to your registered mobile number and click **“Continue”**.*



5.

Selanjutnya Nasabah membuat Password Baru, lalu Konfirmasi Password untuk menginput ulang password yang sama. Lalu klik **“Lanjut”**.

*Next, create a new password, then confirm the password by re-entering the same password. Then click **“Continue”**.*

3.

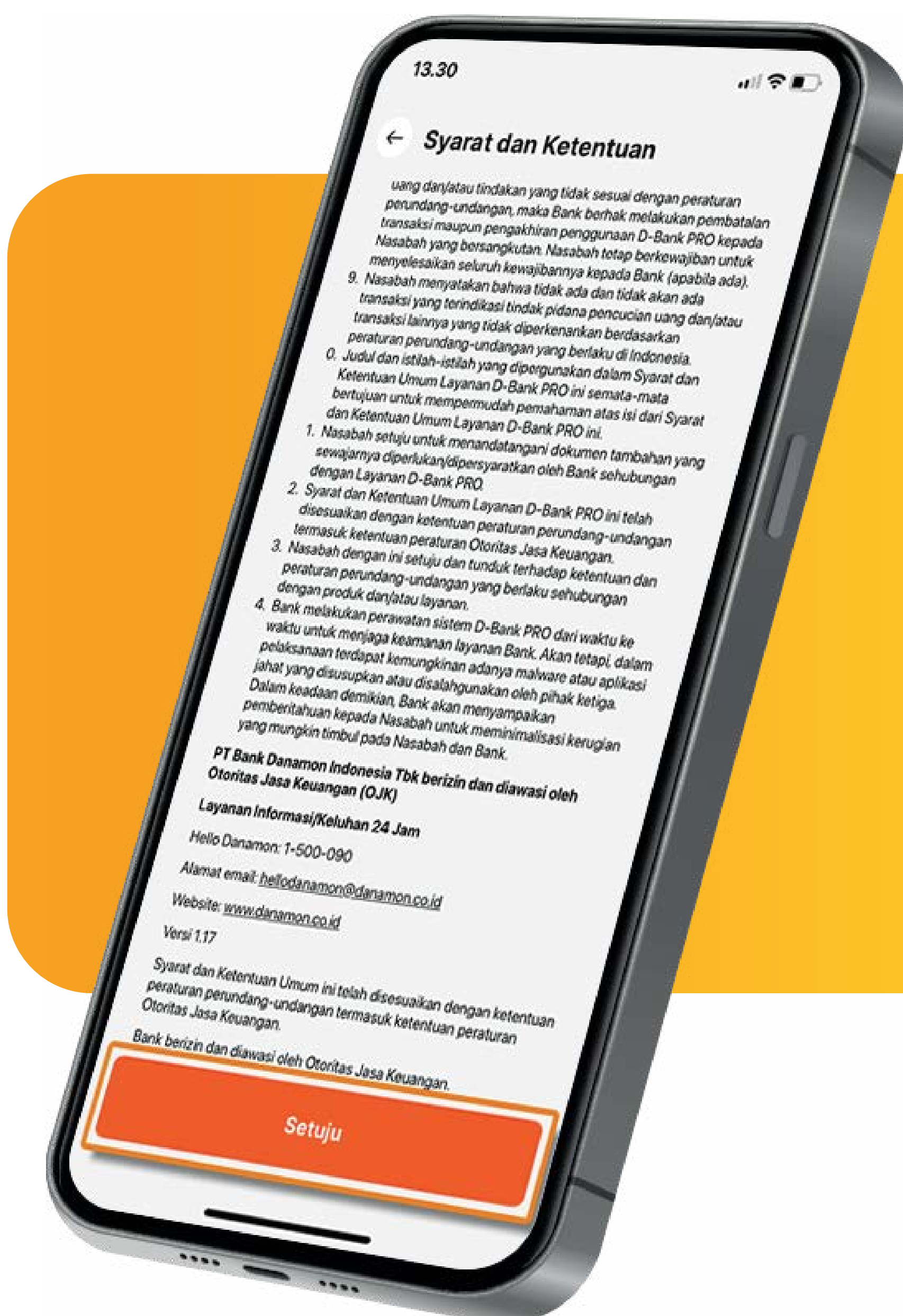
Lupa Password - Menggunakan HP yang Sama

Forgot Password – Using the Same Mobile Phone

6.

Kemudian Nasabah menyetujui Syarat dan Ketentuan. Lalu klik **“Setuju”**.

*Then agree to the Terms and Conditions. Then click **“Agree”**.*



7.

Nasabah masukkan m-PIN.
Enter your m-PIN.



4.

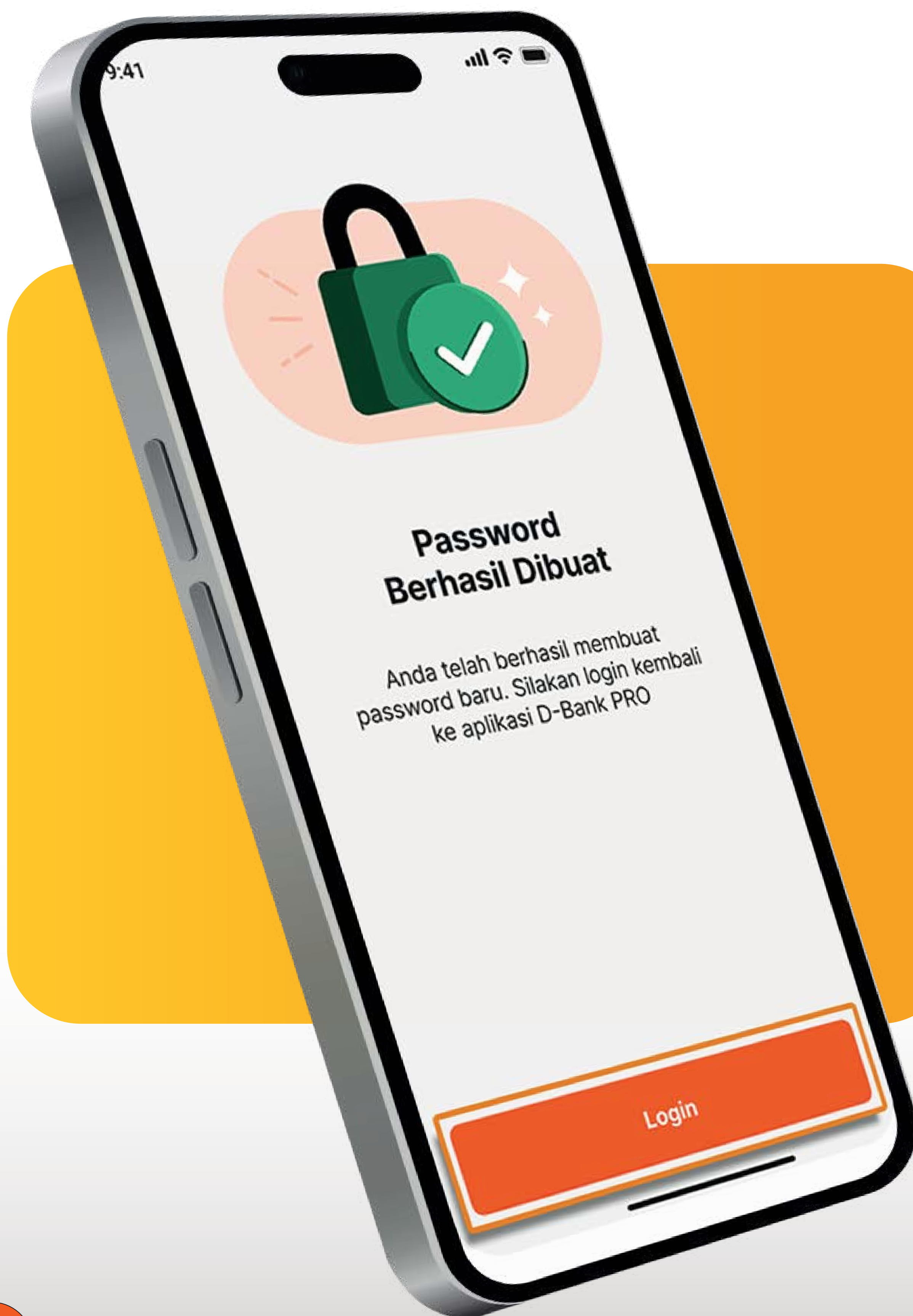
Lupa Password - Menggunakan HP yang Sama

Forgot Password – Using the Same Mobile Phone

8.

Password baru berhasil dibuat. Lalu Nasabah klik “**Login**” untuk melanjutkan proses.

*The new password has been successfully created. The customer then clicks “**Login**” to continue the process.*



5.

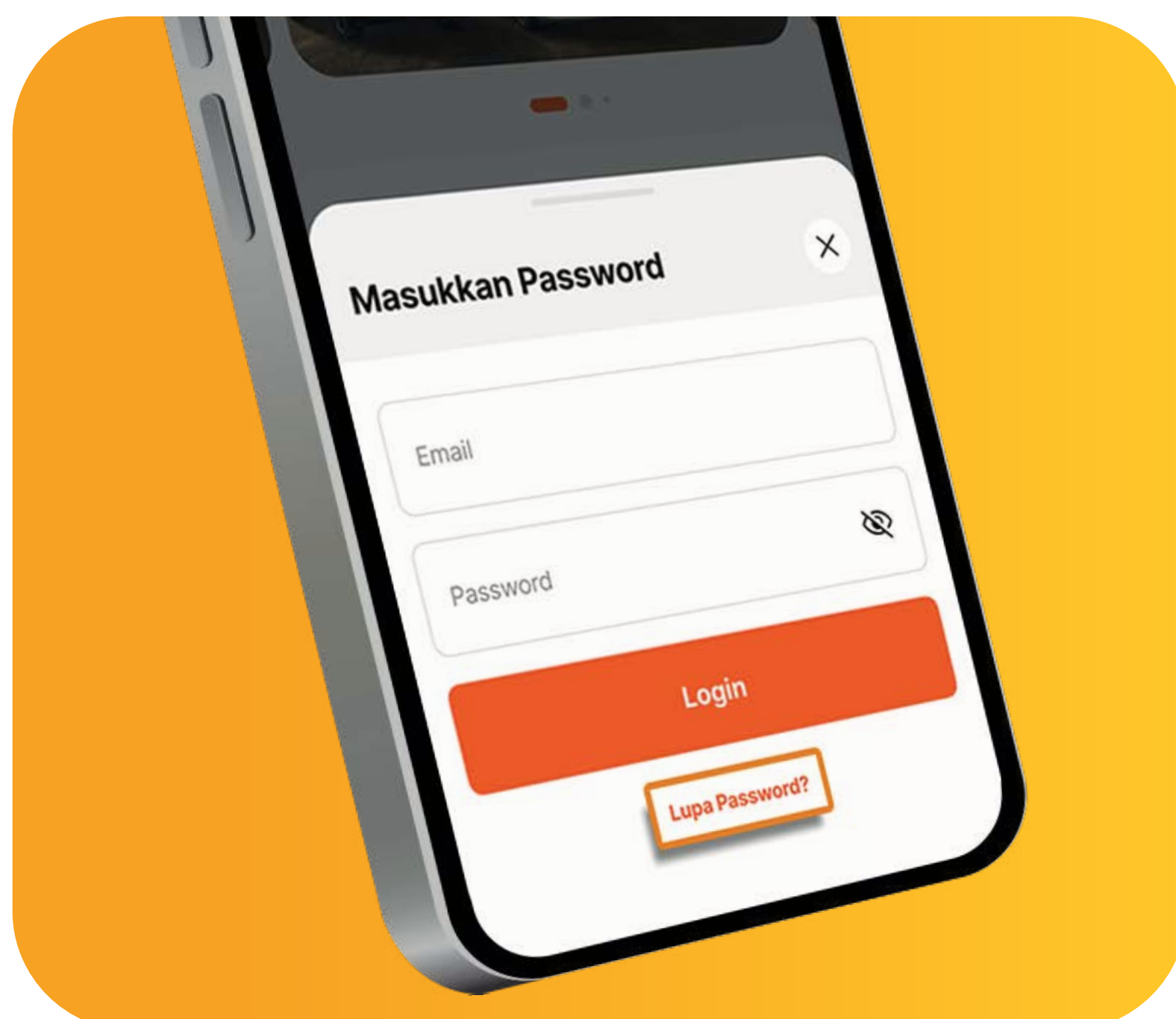
Lupa Password - Menggunakan HP yang Berbeda

Forgot Password – Using a Different Mobile Phone

1.

Nasabah klik
“**Lupa Password**”.

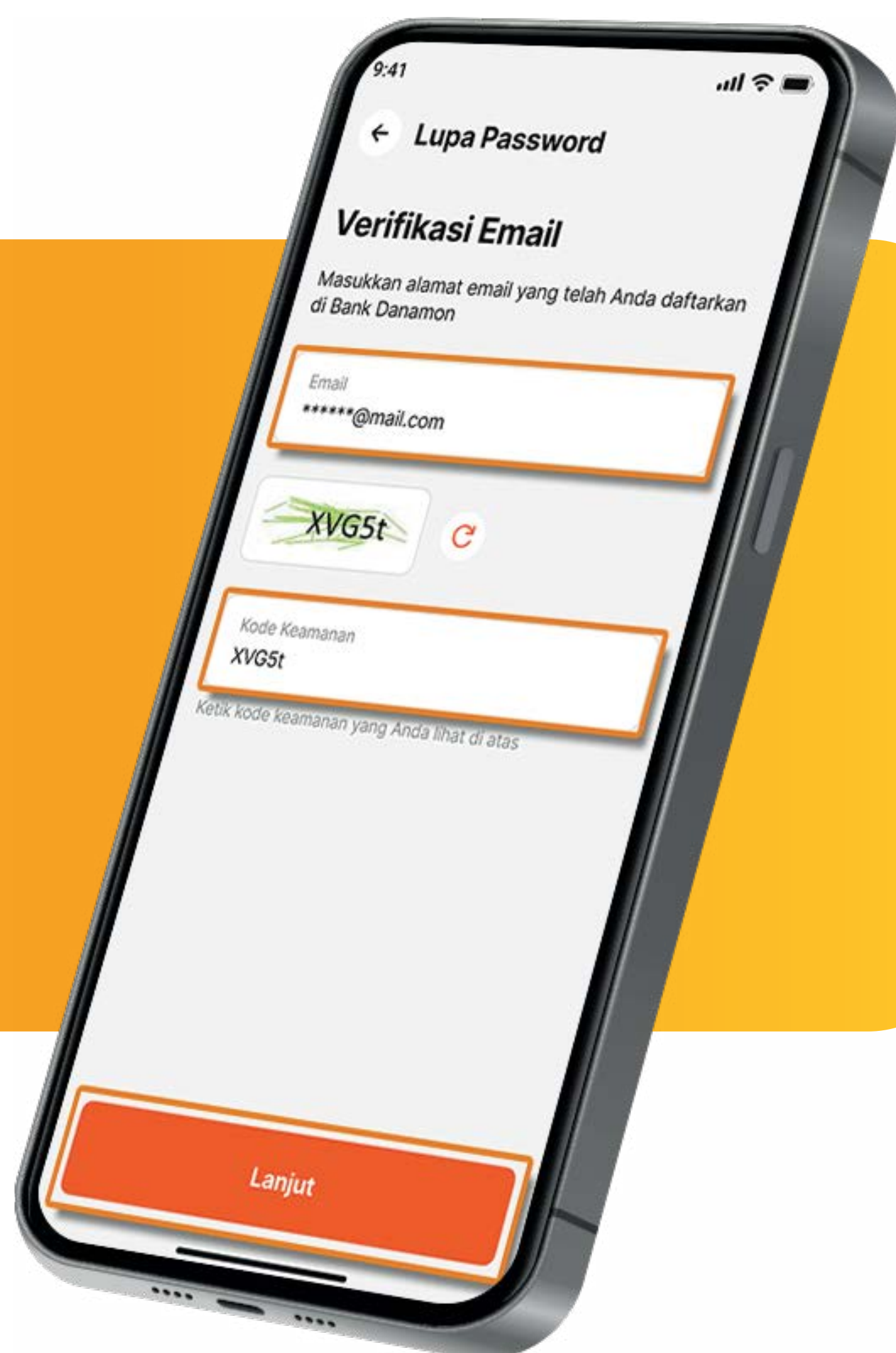
*The customer clicks
“**Forgot Password**”.*



2.

Nasabah input email
serta kode keamanan.
Lalu klik “**Lanjut**”.

*The customer enters their
email address and
security code. Then click
“**Continue**”.*



3.

Nasabah input kode
verifikasi yang dikirimkan
ke email terdaftar
dan klik “**Lanjut**”.

*The customer enters the
verification code sent to
their registered email
address and clicks
“**Continue**”.*



6.

Lupa Password - Menggunakan HP yang Berbeda

Forgot Password – Using a Different Mobile Phone

4.

Nasabah input kode verifikasi yang dikirimkan ke nomor handphone terdaftar dan klik **“Lanjut”**.

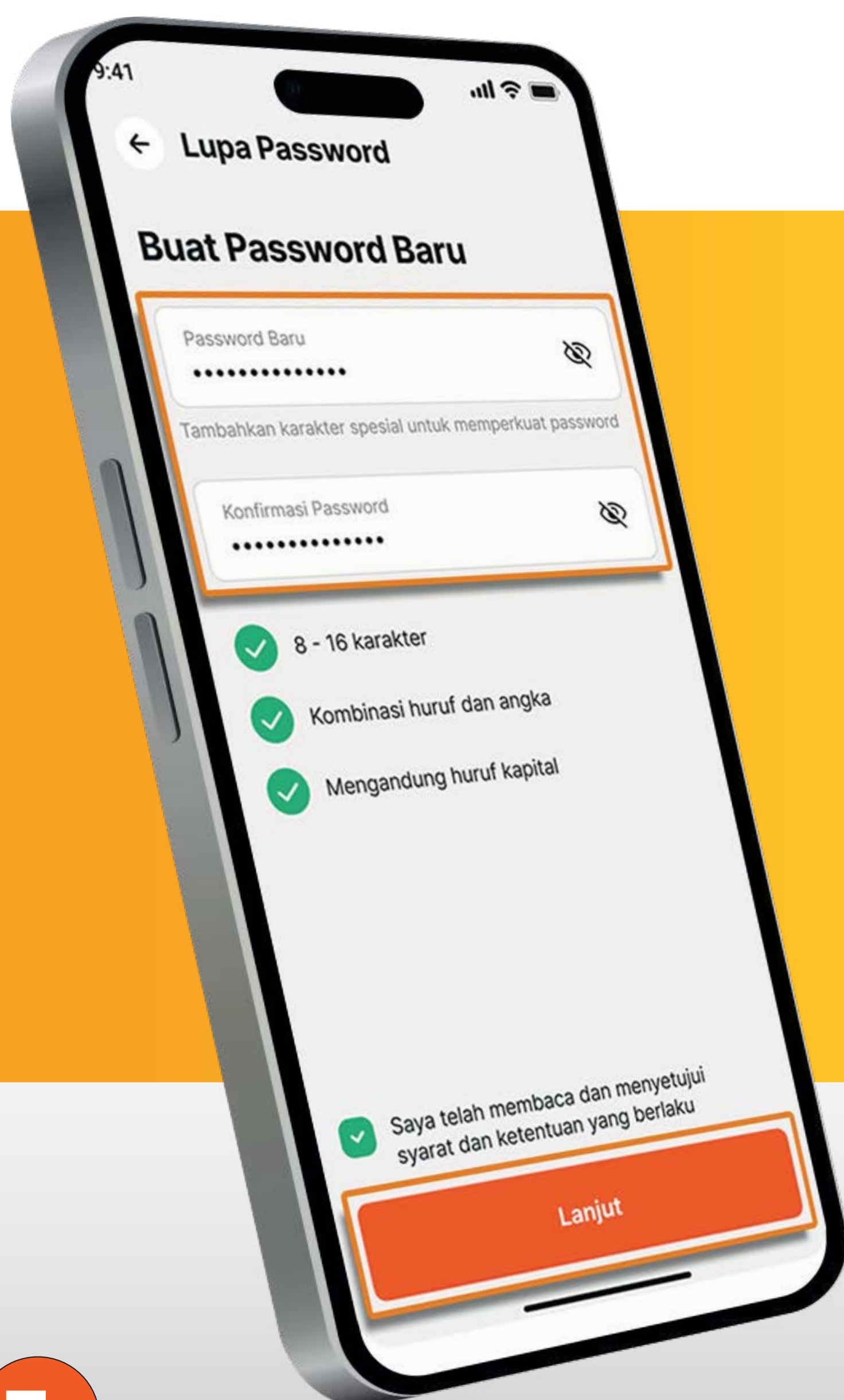
*Enter the verification code sent to your registered mobile number and click **“Continue”**.*



5.

Selanjutnya Nasabah membuat Password Baru, lalu Konfirmasi Password untuk menginput ulang password yang sama. Lalu klik **“Lanjut”**.

*Next, create a new password, then confirm the password by re-entering the same password. Then click **“Continue”**.*



7.

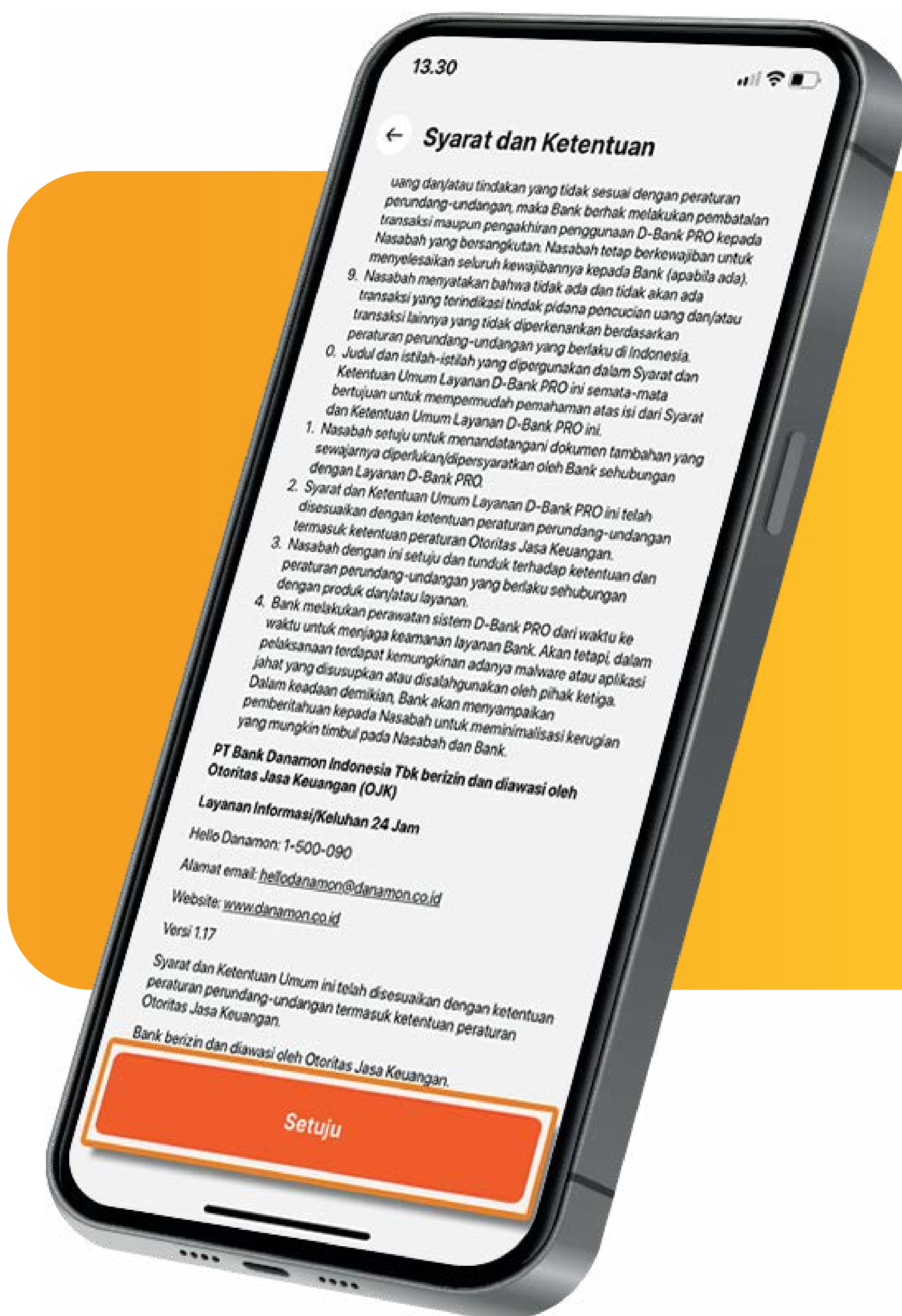
Lupa Password - Menggunakan HP yang Berbeda

Forgot Password – Using a Different Mobile Phone

6.

Kemudian Nasabah menyetujui Syarat dan Ketentuan. Lalu klik **“Setuju”**.

Agree to the Terms and Conditions. Then click **“Agree”**.



7.

Nasabah masukkan m-PIN. Enter your m-PIN.

8.

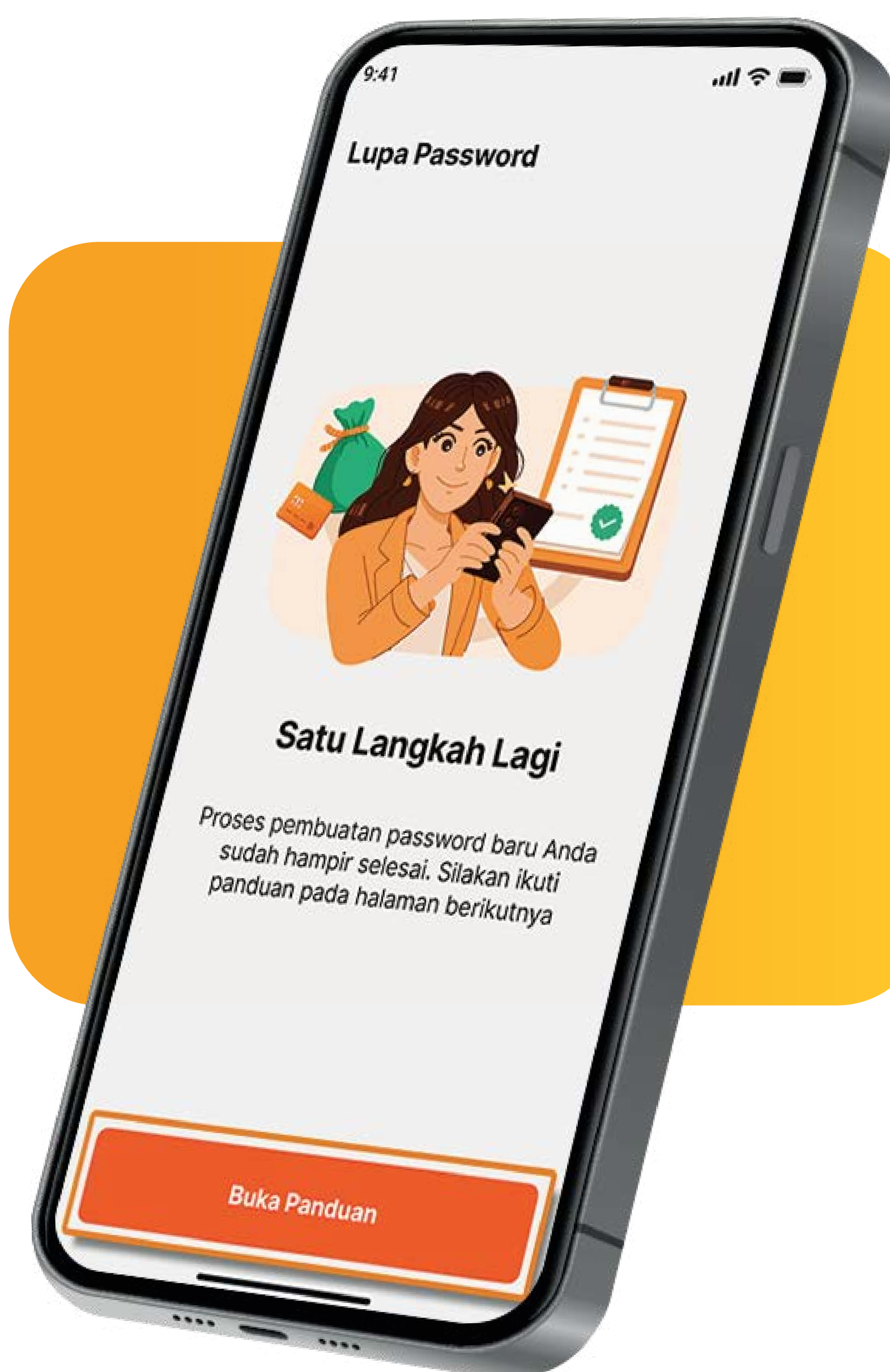
Lupa Password - Menggunakan HP yang Berbeda

Forgot Password – Using a Different Mobile Phone

8.

Nasabah lakukan Verifikasi Wajah. Klik **“Buka Panduan”**.

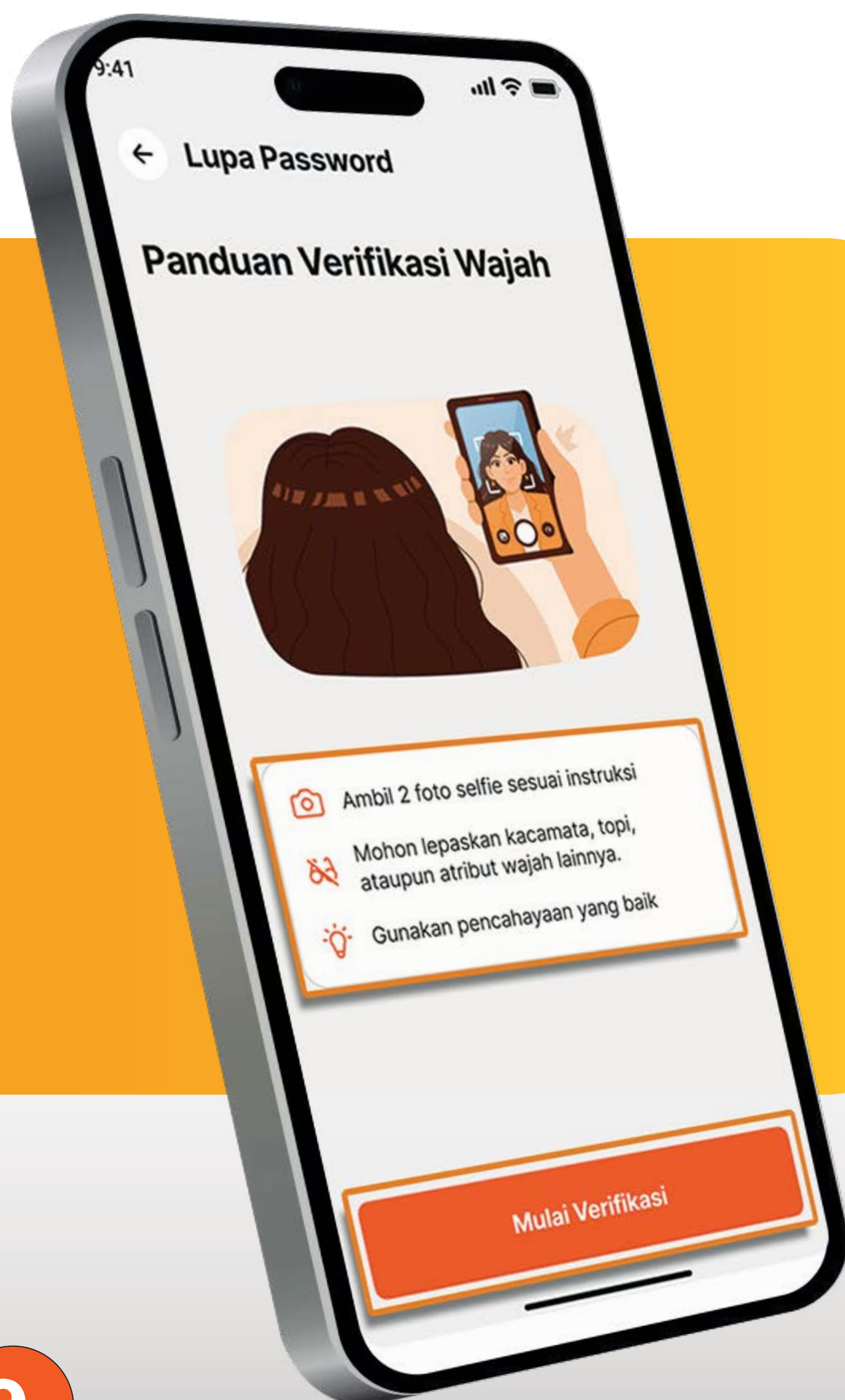
*The customer must complete facial verification. Click **“Open Guide”**.*



9.

Jika sudah memahami panduan, klik **“Mulai Verifikasi”**.

*Once you have understood the guide, click **“Start Verification”**.*



9.

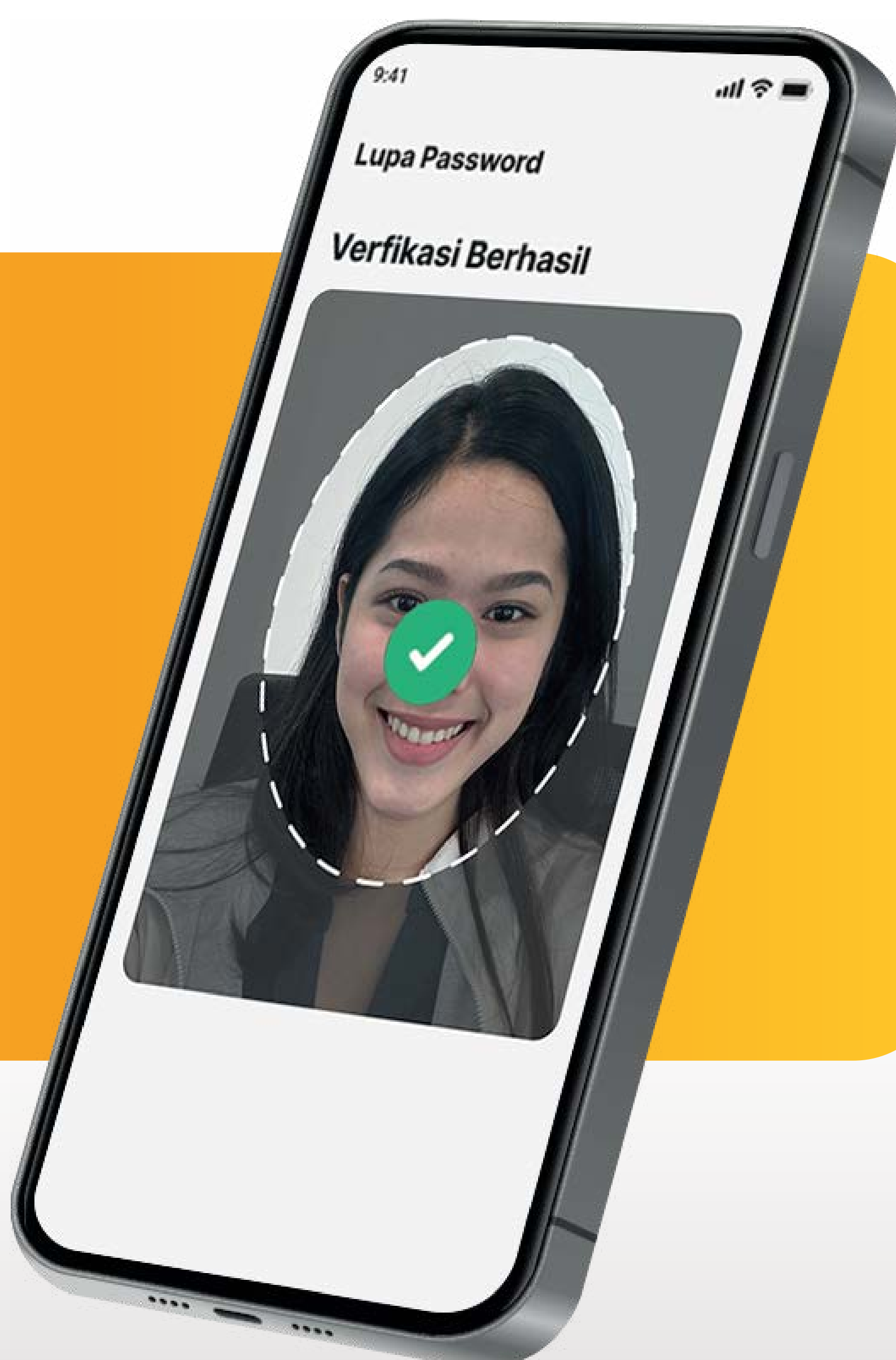
Lupa Password - Menggunakan HP yang Berbeda

Forgot Password – Using a Different Mobile Phone

10.

Ikuti instruksi pindai wajah yang ada pada bagian atas layar.

Follow the facial scan instructions at the top of the screen.



11.

Tampilan layar jika verifikasi wajah berhasil.

Screen display if facial verification is successful.

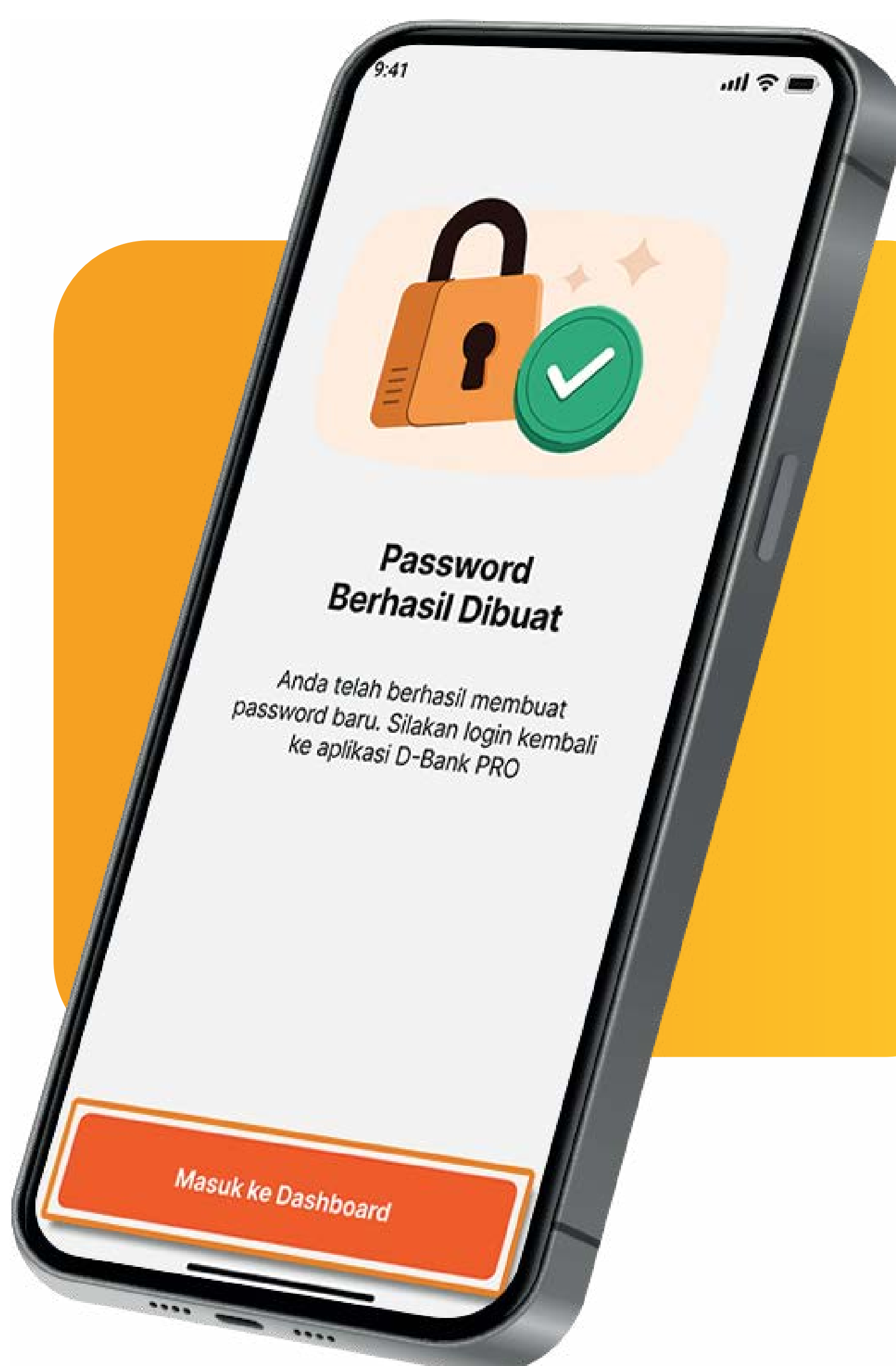
Lupa Password - Menggunakan HP yang Berbeda

Forgot Password – Using a Different Mobile Phone

12.

Password baru berhasil dibuat. Lalu Nasabah klik **“Masuk ke Dashboard”** untuk melanjutkan proses.

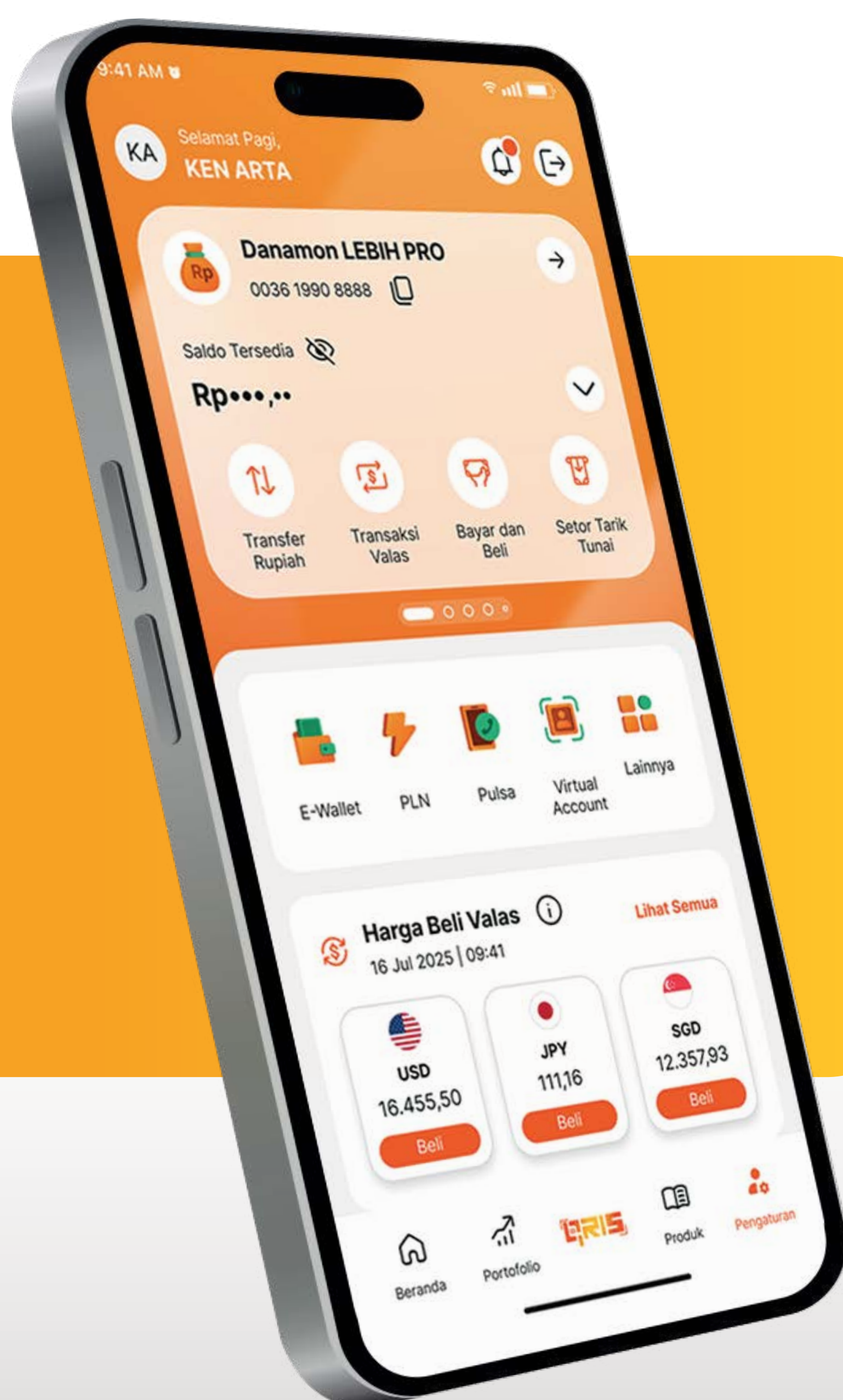
*The new password has been successfully created. The customer then clicks “**Log in to Dashboard**” to continue the process.*



13.

Nasabah dapat mengakses kembali Beranda D-Bank PRO.

The customer can access the D-Bank PRO Home screen again.



11.

TEMUKAN BERBAGAI
SOLUSI TEPAT BIKIN SEMUA TERPIKAT
DARI D-BANK PRO
#SELALUMENGGODA

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